



Mr. Brad Lucas
Tersano
2402 Sonora Court
Carlsbad, CA 92010

Dear Mr. Lucas:

We at UCR are so thankful to you for introducing and training our staff on the Lotus PRO chemical-free program. It has been successfully used since April 2009 and we are planning to expand its use throughout our facilities.

We were impressed with the product and like the idea of not exposing our students and staff to harsh chemicals. I was reluctant at first, but an easy convert after the astonishing results. As a chairperson on our campus sustainably committee, I am excited about the chemical free cleaning and sanitizing agents that cause no harm to our environment. It is equally important that it also reduce our cleaning supplies cost.

We are expanding the program this year with the "The Lotus PRO High Capacity" stationary unit shortly and look forward to your assistance with additional education. The lotus PRO is helping the University of California at Riverside towards its sustainability goal and minimizing our carbon footprint.

Best regards,

Hassan Ghamlouch

Director
Housing Operations
University of California Riverside